

Apple Carplay cannot be operated via touchpad

Topic number	LI82.85-P-075044
Version	1
Function group	82.85 - Navigation and Communication systems
Date	7/11/22
Validity	Model series 118, 167, 177, 213, 238, 243, 247, 257, and 290 with code 548/549
Reason for change	Validities extended

Complaint

The Apple Carplay interface cannot be controlled via the center console touchpad or the right-hand steering wheel touchpad.

Cause

A setting on the iPhone may prevent control via the touchpad

Remedy

To remedy on the affected iPhone, navigate to "Settings" -> "Accessibility" -> "Touch" and turn the "BackTap" option OFF.

Symptoms
Communication/information > Entertainment > iPod > Not operable via multifun. steer. wheel
Communication/information > Entertainment > iPod > Display illumination reacts slowly

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note